

Bonus 1: Airport-to-Hotel Phrase Pack

20 Must-Have Lines for a Smooth Arrival in Mexico

Landing in a new country isn't the moment most people want to test their memory, courage, or half-forgotten language app vocabulary. This phrase pack is designed for that first stretch: airport arrivals, taxi queues, transfer desks, hotel check-in, and the small questions that suddenly feel very important when you are tired and carrying luggage.

These simple, practical lines will help you get where you need to go with less stress and more confidence.

Greetings & First Contact

1. Hola, buenos días.

OH-lah, bweh-NOHS DEE-ahs

Hello, good morning.

2. Buenas tardes.

BWEH-nahs TAR-dehs

Good afternoon.

3. Buenas noches.

BWEH-nahs NO-chehs

Good evening / good night.

4. Disculpe, ¿me puede ayudar?

dees-KOOL-peh, meh PWEH-deh ah-yoo-DAR?

Excuse me, can you help me?

Getting Your Bearings

5. ¿Dónde está la salida?

DON-deh ehs-TAH lah sah-LEE-dah?

Where is the exit?

6. ¿Dónde están los taxis autorizados?

DON-deh ehs-TAHN loh TAK-sees ow-toh-ree-SAH-dohs?

Where are the authorized taxis?

7. ¿Dónde está la parada del autobús?

DON-deh ehs-TAH lah pah-RAH-dah dehl ow-toh-BOOS?

Where is the bus stop?

8. Estoy buscando mi transporte.

ehs-TOY boos-KAHN-doh mee trahns-POR-teh

I'm looking for my transportation.

Taxis, Transfers & Rides

9. Voy a este hotel, por favor.

voy ah EHS-teh oh-TEL, por fah-VOR

I'm going to this hotel, please.

10. Ya tengo reservación.

yah TENG-goh reh-sehr-bah-see-OHN

I already have a reservation.

11. ¿Cuánto cuesta aproximadamente?

KWAHN-toh KWEHS-tah ah-prok-see-mah-DAH-men-teh?

About how much does it cost?

12. ¿Es tarifa fija?

ehs tah-REE-fah FEE-hah?

Is it a fixed fare?

13. ¿Me puede llevar a esta dirección?

meh PWEH-deh yeh-BAR ah EHS-tah dee-rehk-see-OHN?

Can you take me to this address?

14. ¿Acepta tarjeta o solo efectivo?

ah-SEHP-tah tahr-HEH-tah oh SOH-loh eh-fehk-TEE-voh?

Do you accept card or only cash?

Luggage & Practical Help

15. ¿Me puede ayudar con mi equipaje?

meh PWEH-deh ah-yoo-DAR kohn mee eh-kee-PAH-heh?

Can you help me with my luggage?

16. Tengo una maleta y una mochila.

TENG-goh OO-nah mah-LEH-tah ee OO-nah moh-CHEE-lah

I have one suitcase and one backpack.

17. Estoy esperando aquí.

ehs-TOY ehs-peh-RAHN-doh ah-KEE

I'm waiting here.

At the Hotel

18. Tengo una reserva a nombre de [name].

TENG-goh OO-nah reh-SEHR-bah ah NOM-breh deh [name]

I have a reservation under [name].

19. ¿A qué hora es el check-in?

ah keh OH-rah ehs ehl chek-IN?

What time is check-in?

20. Muchas gracias.

MOO-chahs GRAH-see-ahs

Thank you very much.

Quick Tip

On arrival in Mexico, the most useful combination is often not perfect Spanish. It is **a greeting, a calm tone, and one clear question at a time**. Even a few simple phrases can make the first hour feel much easier.



Find all Kristine Madera's Etiquette Express Guides at EtiquetteExpress.com for quick-read travel guides designed to help readers understand the everyday customs, social expectations, and dos and don'ts that shape real-life travel.

Kristine Madera writes fiction and nonfiction shaped by travel, culture, and lived cross-cultural experience. Her work is grounded in curiosity, observation, and the belief that small acts of awareness can change the way we move through the world. Whether she is writing practical nonfiction or fiction, she is drawn to place, people, and the moments when cultures meet, clash, soften, and surprise us.